



Hetro Dehumidifier Preventive Maintenance Procedure

This Hetro dehumidifier does not have any parts that require regular maintenance, such as filters or periodic replacement parts. We recommend performing basic preventive maintenance once a year. To avoid additional costs, users can perform preventive maintenance by following the preventive maintenance procedure available on the Dewteq.com website. If the customer requires preventive maintenance from the manufacturer/supplier that is related to any accreditation, it is chargeable.

S No	Procedure	Completed	Remarks
1	Check the RH and Temperature values with the standard meter.		
2	Check that the Humidity is in control. Take a picture of the display.		
3	Check display settings and record them here Temperature set value : Room temperature : Humidity set value : Room humidity :		
4	Check for any sounds or vibrations from the heaters. If observed, send the unit to Dewteq for service.		
5	Verify that the heaters, humidistat, and load box screws are securely fastened against the wall.		
6	Check the connections from the Display to the heater and ensure they are tight enough.		
7	Check the mains plug; if any loose connection or damage is observed, send the unit to the factory for replacement.		
8	Check the voltage with a multimeter and verify the phase and neutral sequence of each plug using a tester.		
9	Check whether all heaters are delivering heat or not.		
10	Check the dust levels at the air outlet of the heater and inside the heater coil. If clogs are observed, send the heater to the factory.		
11	Check that the heaters are not blowing the heat on any objects in the room.		
12	Clean the unit thoroughly, including heaters, humidistat, and load box. Please take a picture of the complete unit and attach it to the report.		
Any other observation, please record here:			

Date Of PM done:

Customer Person Name:

Customer Signature:

Doc No: DEW_PM_REV_1B

Release Dt: 15-Jun-2025.

Dewteq Engineer/Dealer Signature

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